Eastern Heating & Cooling Council

Open Course Registration Form

Attendee's	Course	Course	Course	Course
(0000 01 00,				
	y service territory your compa IG NJNG PSE&G E- ⁻		e is located in:	
(Choose ONLY one) A	CE JCP&L PSE&G O	ther:		
Please indicate the utility ser	vice territory your company's	s home office is le	ocated in:	
Phone:	Fax:	Email:		
City/State/Zip:				
Address:				

Choose which registration option works for you!

PHONE	<u>EMAIL</u>
(800) 247-6547	registration@eh-cc.org

You may also send this form via regular mail to the address below.

Payment Information			
Check enclosed - please make payable to:	Eastern Heating & Cooling Council or EHCC P.O. Box 656, Richboro, PA 18954		
Credit Card #:	Exp: CVV:		
Card Holder's Name:			

Payment Policy

All payments must be made to EHCC prior to the start of the course.

Cancellation Policy – PLEASE READ BEFORE REGISTERING!

Registration fees are refundable up to **ten (10) days prior** to the start of the course. To clarify, if a course, for example, is scheduled for a Wednesday, any cancellations must be submitted by COB **ten (10) days prior** to the scheduled training seminar to receive a **FULL REFUND**.

When registering for a seminar [within ten days of scheduled training date] please be advised of EHCC's partial refund/cancellation policy below:

- Any cancellations made **less than ten days** before the course date will ONLY be eligible for a course credit, less the \$50 cancellation fee. (For example, if a cancellation is made by a member company less than 10 days prior to the scheduled training date, that company will receive a \$150 credit, not a \$200 credit.)
- CREDITS MUST BE USED WITHIN 6 MONTHS OF ISSUE. Please note; credits can be used for any EHCC training seminars, testing and/or membership fees.
- Registration fees for "No Shows" will be considered <u>forfeited</u> (no refund <u>or</u> course credit will be issued). "No Shows" are those registrants who did not contact EHCC prior to course to cancel registration/reschedule and/or did not attend course as scheduled. **
- Substitutions may be made up to 24 hours in advance of the start of a course at no penalty. Also, if you are registered for a training class and know you will be unable to attend, you are able to RESCHEDULE into a future class AT NO PENALTY, as long as EHCC is contacted 24 hours <u>prior</u> to the class.
- If you need to reschedule or a substitution needs to be made, please email EHCC at registration@eh-cc.org or call EHCC at (800)247-6547 ext. 0 and leave a message an automated attendant is available 24 hours a day 7 days a week.

^{**}If EHCC receives no contact (call, email, fax, etc.) and the paid registrant does not attend his/her scheduled training seminar, EHCC will consider the student a "No Show"/"No Call" and any monies paid to EHCC will be forfeit.